



My Florida Schools Frequently Asked Questions from K-12 Schools

What is My Florida Schools?

In response to Florida House Bill (HB) 1, which Governor Ron DeSantis signed into law in 2023, the Florida Department of Education (FLDOE) has launched a user-friendly online platform supporting child care and early education providers and K-12 public and private schools. My Florida Schools is designed to improve the visibility and accessibility of about 12,000 early childhood education centers and 10,000 K-12 schools across Florida.

How can I sign up and access my account on My Florida Schools?

To sign up for access, select the link in the email sent from the Florida Department of Education. If you have not received that email, contact FLDOE at myfloridaschools@fldoe.org. The link will take you to My Florida Schools, where you can claim your school listing. You can also find a step-by-step handbook guiding you through the steps at https://www.fldoe.org/core/fileparse.php/20773/urlt/K12-Handbook_Final.pdf.

Is there a fee for using My Florida Schools?

No, My Florida Schools is entirely free for schools, parents and caregivers, and child care providers. You can sign up, create, and manage your school listing without any cost.

How do I know my school's information is secure?

The Florida Department of Education prioritizes data security. The system maintains rigorous data encryption and security protocols.

How will parents and caregivers find my school through My Florida Schools?

Even before you claim your listing, parents and caregivers will be able to find your school using the search function by region or other criteria provided by FLDOE. After you claim and customize your school's listing, parents and caregivers will be better able to find you with a filtered search. The site features advanced search features to help parents and caregivers find programs based on location, services offered, and other criteria. You can boost your school's



visibility by providing detailed information in your listing and making sure it's always up-to-date.

Can I update my school's information after I get started?

Yes. Customizing and editing your listing is easy and can be done at any time by signing in to your account and accessing your My Florida Schools dashboard. Please note that some of the information in your school's listing is pre-populated with data provided to the state. You can make changes to this data at any time using the details below.

- K12 Public Schools: please have your district Master School Identification (MSID) contact email **MSID@fldoe.org** to inquire about changes to the information reflected on your profile.
- K12 Private Schools: please visit https://www.floridaschoolchoice.org/login/login_private_school.asp to complete and submit the Annual Survey reflecting your desired updates.
- K12 Charter Schools: please email **SchoolChoice@fldoe.org**

What kind of information can I include on my school's website?

In addition to basic information like operating hours, transportation options, and tutoring, you can include details about your academic offerings, supported career clusters, activities, and special education services. The more detailed your listing, the better families will be able to make informed decisions. For more information about editable fields and detailed instructions, please see the K-12 educator handbook at https://www.fldoe.org/core/fileparse.php/20773/urlt/K12-Handbook_Final.pdf.

Do I have to be a public school to have a My Florida Schools listing?

No, My Florida Schools is available to all K-12 educators in Florida, including public, private, charter, religious, and military-affiliated schools.

Where can I go if I need help with My Florida Schools?

If you need help or have any questions about using the platform, you can find video tutorials at <https://www.fldoe.org/myfloridaschools/videos.stml> or contact our support team at myfloridaschools@fldoe.org. We're here to support you and provide resources to help you get started and manage your listing for the best possible results.