

## Quality Assurance and Compliance Onsite Monitoring Review for Perkins Career and Technical Education and Adult Education

# Miami-Dade County Public Schools

January 22-26, 2024

**Final Report** 

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#### Florida Department of Education Division of Career and Adult Education **Miami-Dade County Public Schools Adult Education and Career and Technical Education Quality Assurance and Compliance Monitoring Report**

#### I. INTRODUCTION

The Division of Career and Adult Education (Division) within the Florida Department of Education (Department) has several key responsibilities, including leadership, resource allocation, technical assistance, monitoring and evaluation. These duties require the Division to oversee the performance and regulatory compliance of federal and state funding recipients. The Quality Assurance and Compliance (QAC) office plays a critical role in this process by designing, developing, implementing and evaluating a comprehensive quality assurance system, which includes monitoring. This system aims to ensure financial accountability, program quality and regulatory compliance. As stewards of federal and state funds, it is the Division's duty to regularly monitor the use of workforce education funds and regulatory compliance of providers on a regular basis.

#### II. AUTHORITY

The Department receives federal funding from the Used for Career and Technical Education (CTE) under the Carl D. Perkins Strengthening Career and Technical Education for the 21<sup>st</sup> Century Act, and for Adult Education (AE) under the Workforce Innovation and Opportunity Act of 2014. The Department awards sub-grants to eligible providers to administer local programs. The Department must monitor providers to ensure compliance with federal requirements, including Florida's approved state plans for CTE and Adult Education/Family Literacy. Each state shall have procedures for reviewing and approving applications for sub-grants and amendments to those applications, for providing technical assistance, for evaluating projects and for performing other administrative responsibilities the state has determined are necessary to ensure compliance with applicable statutes and regulations pursuant to 34 CFR 76.770, Education Department General Administrative Regulations and the Uniform Grant Guidance for grant awards issued on or after December 26, 2014. The Division is required to oversee the performance of sub-grantees in the enforcement of all laws and rules (Sections 1001.03(8) and 1008.32, Florida Statutes).

#### III. QAC CORE MONITORING GUIDE

The Core Monitoring Guide is intended to be used broadly by any reviewer conducting an onsite or desk monitoring of any program currently administered by the Division. The guide provides a summary of each facet of the monitoring design and the process. It also contains objectives that may be used as agencies are monitored or reviewed. It is located on the Division's website at <a href="http://fldoe.org/academics/career-adult-edu/compliance">http://fldoe.org/academics/career-adult-edu/compliance</a>.

#### IV. PROVIDER SELECTION

Various sources of data are used throughout the implementation of the quality assurance system. The monitoring component of the system is risk-based. Risk assessment is a process used to evaluate variables associated with the grants and assign a rating for the level of risk to the Department and the Division. A risk matrix identifying certain operational risk factors is completed for each provider. The risk matrix for each program monitored is in Appendix A. The results of the risk assessment process and consideration of

available resources are used to determine one or more appropriate monitoring strategy(ies) to be implemented.

The QAC office may apply any specific monitoring strategy to any federal or state-funded provider at any time. There may be circumstances that may warrant onsite monitoring, desk monitoring review or other strategies regardless of a provider's risk matrix score.

The Miami-Dade County Public Schools (MDCPS) monitoring strategy was determined to be an onsite monitoring review (OSMR). Notification was sent to Dr. Jose Dotres, Superintendent, on November 15, 2023. The designated representative for the agency was Dr. Lupe Ferran Diaz (CTE) and Dr. Susana Mauri (AE). The Division's representative conducting the OSMR was Program Specialist Charles Davis of the QAC section.

#### V. Miami-Dade County Public Schools

The provider was awarded the following grant(s) for fiscal years 2020-21, 2021-22 and 2022-23:

#### **Finance**

FY 2020-21			
Grants	Grant Number	Grant Amount	<u>Unexpended</u>
Perkins secondary	130-1611B-1CS01	\$ 4,889,892.00	\$ 124,267.33
Perkins postsecondary	130-1611B-1CP01	\$ 1,195,736.00	\$ 41,756.99
Adult Education-AGE	130-1911B-1CG01	\$ 3,413,976.00	\$ 124,274.86
Adult Education-IELCE	130-1931B-1CE01	\$ 2,300.000.00	\$ 45,893.29
FY 2021-22			
Grants	Grant Number	Grant Amount	Unexpended
Perkins secondary	130-1612B-2CS01	\$ 4,492,370.00	\$ 531,839.80
Perkins postsecondary	130-1612B-2CP01	\$ 1,167,538.00	\$ 195,650.82
Adult Education-AGE	130-1912B-2CG01	\$ 3,598,756.00	\$ 3,905.44
Adult Education-IELCE	130-1932B-2CE01	\$ 2,322,500.00	\$ 114,095.98
FY 2022-23			
Grants	Grant Number	Grant Amount	Unexpended
Perkins secondary	130-1613B-3CS01	\$ 4,456,544.00	\$ 76,952.23
Perkins postsecondary	130-1613B-3CP01	\$ 911,281.00	\$ 16,120.93
Adult Education-AGE	130-1913C-3CG01	\$ 3,576,256.00	\$.00
Adult Education-IELCE	130-1933C-3CE01	\$ 3,065,000.00	\$ 217,525.64

Additional information about the provider may be found at the following web address: <u>https://www3.dadeschools.net/</u>

#### VI. MONITORING ACTIVITIES

The monitoring activities included pre-and post-review planning, an entrance and exit meeting, records review and interviews with administrators, if necessary. Inventory reviews are also conducted when onsite with a provider.

#### Onsite Visits

The monitoring team visited the following sites as part of the OSMR:

- Alonzo & Tracy Mourning Senior High School
- Lindsey Hopkins Technical College
- Hialeah Gardens Senior High School
- Homestead Senior High School
- John A. Ferguson Senior High School
- Miami-Dade County Public Schools District Office
- Miami Lakes Education Center
- Miami Senior High School
- Robert Morgan Education Center
- South Dade Senior High School
- South Dade Skills Center
- William H. Turner Technical Arts High School

#### Entrance and Exit Conferences

The entrance conference for MDCPS was conducted on January 23, 2024. The exit conference was conducted on January 25, 2024. The participants are listed below:

Name	Title	Entrance Conference	Exit Conference
Lupe Ferran Diaz	Director, CTE, MDCPS	Х	Х
Susana Mauri	Director, AE, MDCPS	Х	Х
Iliana Marin	Curriculum Support Specialist, MDCPS	Х	Х
Lisette Alves	Assistant Superintendent, MDCPS	Х	
Melissa Latus	Administrative Director, MDCPS	Х	Х
Montserrat Balseiro	Executive Director, MDCPS	Х	
Liset Valdes Gonzalez	Systems Engineer, MDCPS	Х	Х
Bibiana Castro	District Coordinator, MDCPS	Х	Х
Meyme Falcone	Administrative Director, MDCPS	Х	Х
Rene Mantilla	Assistant Superintendent, MDCPS	х	Х
Jonder Salomon	Coordinator, MDCPS	Х	
Sergio Pinto	Staff Assistant, MDCPS	х	
Charisma Montfort	Chief Procurement Officer, MDCPS	Х	Х
Soraya Guerra	District Director, MDCPS	Х	
Division Monitoring Team			
Michael Swift	Program Specialist, QAC	Х	Х
Charles Davis	Program Specialist, QAC	Х	Х

#### Interviews

No interviews were required as part of the OSMR. MDCPS submitted thorough and qualitative documentation and records via the Department ShareFile.

#### Records Review

Program, financial, administrative and student records were reviewed. A complete list is provided in section VII, section F. A minimum of 60 student records were checked. In addition, policies and procedures were examined and discussed at various times during the monitoring review.

#### VII. OBSERVATION

- A. <u>ADMINISTRATION</u> refers to the management and supervision of programs, the structure of programs and services, grant oversight and other administrative areas.
  - As part of the required comprehensive local needs assessment (CLNA), secondary CTE administrative staff consulted with numerous individuals and entities across the Miami-Dade County service area. Representatives from special population groups also provided insight into the workforce needs and opportunities for students.
  - MDCPS works in partnership with the Miami-Dade Beacon Council. The Beacon Council is the official economic development organization for Miami-Dade County. The vision for the organization is One Community One Goal.
  - The CTE and AE directors are closely involved with operations such as financial management and tracking of grant funds, program review and oversight and program relationships with the local community.
  - MDCPS recognizes the need to create its own pipeline of dedicated and highly skilled instructional staff by using its own internal professional learning processes that prepare teachers to fill its vacancies. MDCPS has maintained a two-year retention rate for the instructional staff of more than 85 percent for the last four years, with approximately a 3 percent rate of instructional staff who retire each year.
  - The Grants bureau takes the lead on grant application preparation. They work with program area specialists and bring in stakeholders.
  - MDCPS adopted the records retention schedules published by the Florida Department of State, Division of Library and Information Services, Bureau of Archives and Records Management, as set forth in publications including but not limited to GS1-SL and GS7 as amended from time to time. The district adheres to the state retention policy of 5 years.
- **B.** <u>**DATA AND ASSESSMENT**</u> refer to all the data and assessment system components, including test administration, test security, data collection, entry, reporting and procedures. The use of data in program decision-making is also explored and commented on.
  - MDCPS currently utilizes FOCUS® as their management information system (MIS) and student information system to house and track AE and CTE student data such as records, grades and attendance.
  - Policies and procedures on data collection, entry and verification were provided by the district as part of the monitoring process. Policies and procedures were also provided in regard to full-time equivalent survey reports submitted to the Department. The student survey reports are used to ensure the accuracy of data reports submitted to the Department, and the reconciliation of error reports they may receive from the state.

- MDCPS conducts extensive and ongoing training for all individuals who have access to student data. The data specialist attends the state trainings, bring back the information and shares any changes or potential changes with administration and appropriate MIS staff.
- All proctors of the Tests for Adult Basic Education and the Comprehensive Adult Student Assessment System are trained and certified, as required, by the state and the appropriate testing companies. Testing certificates were provided as evidence.
- Students are assigned Family Educational Rights and Privacy Act rights at application and any subsequent change must be in writing and maintained in the student's electronic or paper folder.
- Samples of CTE student data was reviewed and verified for accuracy as part of the OSMR. All student records provided by MDCPS were compliant with reported student data. Records reviewed included:
  - Secondary CTE industry certifications
  - Postsecondary CTE industry certifications
  - Postsecondary program completers
  - AE completers
  - AE non-completers
- C. <u>CURRICULUM AND INSTRUCTION</u> refer to those elements that contribute to student learning and skill acquisition.
  - CareerSource South Florida (CSSF) industry sector managers participate on CTE program advisory boards and work directly with the career education department to participate in decisions related to program offerings, course activities and vendor selection on related items. CSSF is the sponsor for MDCPS summer internship program.
  - MDCPS has a dual enrollment (articulation) agreement in place with Miami-Dade College (MDC) that offers secondary and postsecondary students the opportunity to earn college credit while working toward their high school diploma.
  - George T. Baker, one of the district's technical colleges, is focused on aircraft technician training. Many students secure employment while going to school or immediately following graduation.
  - Students with disabilities are encouraged to enroll in career education programs and receive appropriate accommodations and/or modifications to ensure equal access and the provision of a free appropriate public education in the least restrictive environment. The district puts great effort into recruiting non-traditional students into its CTE programs. Non-traditional students are featured in recruitment materials and encouraged to follow through from programs to specific career opportunities. CTE teachers work with Special Education (SE) teachers and school administration to ensure equal access and work with individual education plan teams to ensure compliance with the Individuals with Disabilities Education Act and Section 504 of the Rehabilitation Act.
  - Students also participate in career and technical student organizations which allow them to practice skills learned in the classroom via local, state and national competitions and gain invaluable leadership experience from opportunities to serve as chapter and regional officers.
  - The monitoring team ensured appropriate programmatic links between the secondary programs of study submitted to the Department and the corresponding postsecondary program at MDC. Various other district articulation agreements were reviewed and verified for the appropriate secondary to postsecondary linkage.
  - In accordance with WIOA, MDCPS has an MOU with CSSF to provide workforce training, employment assistance and other services for those interested in workforce programs and/or literacy services.

- AE and CTE instructors participate in ongoing training provided by the Department and annual professional learning throughout the district. Instructors also participate in program-specific training and certification programs.
- In addition to employees having a non-discrimination policy, MDCPS's CTE department follows a non-discrimination policy for students.
- **D.** <u>**TECHNOLOGY AND EQUIPMENT**</u> refer to a review of the technology and equipment used by students and instructors in the classroom; addresses access, availability, innovation, use and condition.
  - All capital assets are recorded in the PROP® Fixed Asset System.
  - The district's threshold for capitalization is \$1,000.
  - MDCPS has a policy and procedure regarding new equipment requests, equipment safety/storage and disposal of old inventory.
  - Technology and equipment is up to date and is being used specifically for CTE programs. The technology is integrated into the curriculum as required per program.
  - Equipment is inventoried annually and capital items over \$1,000 receive a numbered inventory identification tag. The system tracks the required elements set forth by the Department and the Uniform Grant Guidance. An inventory search was conducted. All equipment was located and identified.
- E. <u>EQUAL ACCESS</u> refers to compliance with federal non-discrimination laws' requirements relating to recruitment, enrollment, participation and completion of programs.
  - MDCPS included the necessary policies required by the GEPA, which ensures equal access and participation in programs regardless of sex, race, national origin, color, disability or age.
- F. <u>RECORDS REVIEW</u> refers to reviewing the records and documents that evidence compliance with federal and state rules and regulations. In addition, a sampling of financial and programmatic records is reviewed.

Items reviewed during the OSMR included, but were not limited to:

- District policies and procedures for data collection, verification and reporting
- District policies and procedures for finance and procurement
- District policies and procedures for property management
- CLNA w/supporting documents
- CLNA advisory committee records and stakeholder records
- Inventory records
- Procurement records
- SE manual
- MOUs and articulation agreements
- Advisory committee records agendas, sign-in sheets, etc.
- District professional training records agendas, sign-in sheets, training materials, etc.
- CTE student data review
- AE student data review
- **G. <u>FINANCIAL</u>** refers to aspects of the federal fiscal requirements that providers must meet when expending federal funds, including financial management, procurement, inventory management and allowable costs.

- SAP® is used as the district's enterprise resource planning and financial management system. It is also used to house contractual bids and track payments for vendors.
- The district's finance department ensures the efficient management of CTE and AE grant funds. The following components of their financial policies and procedures manual were reviewed:
  - Budget Implementation
  - Cash Management
  - Methods of accounting
  - Fiscal internal controls
  - Records and reporting
  - Inventory management
  - Procurement
  - Conflict of interests
  - Temporary duty assignment (travel) MDCPS uses state-approved guidelines for travelrelated expenditures such as mileage rates, per diem and food allowances.
- The district does not use purchasing cards specifically for grant funds.
- MDCPS provided additional fiscal records such as time and effort reports, procurement records and travel records. All documents were in accordance with applicable local, state and federal law.
- Monitoring staff conducted a budget analysis of MDCPS's Department grants.
- **H.** <u>**COLLABORATION**</u> refers to the collaborative agreements, partnerships or MOU that are in place to benefit an agency's programs and students.
  - MDCPS has numerous collaborations, partnerships and MOUs within the local community. They offer additional educational and job experiences to students within the district. The list of partners includes, but is not limited to:
    - Florida International University
    - o Miami Dade College
    - St. Thomas University
    - The Children's Trust
    - o Miami Dade County Government
    - o CareerSource South Florida
    - The Beacon Council
    - o Prologis, Inc.
    - o South Florida Educational Federal Credit Union
    - Royal Caribbean Cruise Lines
    - National Academy Foundation
    - Microsoft Inc.
    - LEGO Foundation
    - Home Builders Institute, Inc.

#### VIII. RESULTS

MDCPS was found not to be out of compliance.

#### IX. SUMMARY

Once the monitoring review is completed, including receipt of additional requested information when applicable, a preliminary report is forwarded to the provider for review. Comments are accepted and will be considered at the discretion of the Department monitoring team lead. Once the final report is approved, it will be forwarded to the agency head with a copy sent to the provider's designated contact person. The final report will be posted on the Department's website at the following address: http://fldoe.org/academics/career-adult-edu/compliance.

Finally, the Division issues a closure letter to the agency head and designated contact person. This letter indicates that all outstanding corrective action plan items have been completed, when applicable, and that no further action is required. This letter will officially end your monitoring process.

The monitoring team extends its appreciation to all participants of the Miami-Dade County Public Schools monitoring review on behalf of the Department. Special thanks are offered to Dr. Lupe Ferran Diaz and Dr. Susana Mauri for their participation and leadership during this process.

#### **APPENDIX A**

Miami-Dade County Public Schools

#### **Risk Scores Matrix for Districts Receiving Career and Technical Education (CTE)** Carl D. Perkins Grants

Agency Name: Miami-Dade County Public Schools Program Type: CTE Monitoring Year: 2023-2024

Metric	Scaling	Point Value	Points Assigned	Weight	Total Metric Points
	7 or More Years	7			
Number of Years Since Last	5-6	5	3	<b>V</b> 10	30
Monitored	3-4	3	5	<u>X 10</u>	50
	0-2	1			
	Upper Quartile	7			
Total Budget for all Perkins	Upper Middle	5	1 <u> </u>	<u>X8</u>	-
Grants Combined	Lower Middle	3	7		56
	Lower Quartile	1			
	4 or More	7		<u>X 8</u>	
Number of Perkins Grants	3	5			40
Number of Perkins Grants	2	3	5		
	1	1			
Change in Management Information Systems (MIS) from Previous Fiscal Year	Yes	7	0	V(	0
	No	0	U	<u>X 6</u>	U
Agency CTE Program Director Change from Previous Fiscal	Yes	7	0	<u>X 6</u>	0
Year	No	0			
	Upper Quartile	7			
Unexpended Funds from all	Upper Middle	5			
Perkins Grants Combined	Lower Middle	3	7	<u>X 4</u>	28
Perkins Grants Combined	Lower Quartile	1			
	0	0			
	Upper Quartile	7			
Number of Findings from the	Upper Middle	5			
Office of the Auditor General	Lower Middle	3	0 <u>X4</u>	<u>X 4</u>	0
Since of the Auditor General	Lower Quartile	1			
	0	0			
			AGENCY RISK	SCORE:	154

Data sources used for calculations: Prior to July 1, 2022

#### Miami-Dade County Public Schools Adult Education Risk Matrix

## **Risk Scores Matrix for Districts Receiving Adult Education (AE) Grants**

Agency Name: Miami-Dade County Public Schools Program Type: AE Monitoring Year: 2023-2024

Metric	Scaling	Point Value	Points Assigned	Weight	Total Metri Points
	7 or More Years	7			
Number of Years Since Last	5-6	5	3	X10	30
Monitored	3-4	3	3	<u>A10</u>	50
	0-2	1			
	Upper Quartile	7	7	<u>X 8</u>	56
Total Budget for all Adult	Upper Middle	5			
Education Grants Combined	Lower Middle	3			
	Lower Quartile	1			
	4 or More	7		<u>X 8</u>	24
Number of Adult Education	3	5	2		
Grants	2	3	3		
	1	1			
Change in Management Information Systems (MIS)	Yes	7	0	<u>X 6</u>	0
from Previous Fiscal Year	No	0			
Agency AE Program Director Change from Previous Fiscal	Yes	7	0	<u>X 6</u>	0
Year	No	0			
	Upper Quartile	7	7	<u>X 4</u>	28
Unexpended Funds from all	Upper Middle	5			
Adult Education Grants	Lower Middle	3			
Combined	Lower Quartile	1			
	0	0			
	Upper Quartile	7	0	<u>X 4</u>	0
Number of Findings from the	Upper Middle	5			
Office of the Auditor General	Lower Middle	3			
office of the Auditor General	Lower Quartile	1			
	0	0			
	Target Not Met		1 <u>X 6</u>		6
	on 3 of 3	5			
	Indicators				
	Target Not Met				
Adult Education Program	on 2 of 3	3		X 6	
Improvement Plan (AEPIP)	Indicators				
	Target Not Met	1			
	on 1 of 3	1			
	Indicators	0			
	All targets met	U	Agency R		144

Data sources used for calculations: Prior to July 1, 2022

Please address inquiries regarding this report to:

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