Teachers in Florida are required to complete professional development in order to renew their teaching certificates. School districts have developed professional development systems that provide teachers with opportunities to complete these recertification requirements through inservice training (continuing education for teachers after they have entered the teaching profession).

A 1997 study revealed that school district professional development systems were not effective in enhancing the skills and knowledge that teachers needed to improve student achievement. In 2001, the Florida Department of Education developed a system—commonly known as Florida’s Protocol System—to evaluate the quality and effectiveness of school district professional development systems. The protocol system is structured to assess professional development systems against 66 state standards, which are based on state and federal requirements and national standards for staff development.

This report examines the changes that school district professional development systems have experienced since the 1997 study under the protocol system. The report finds that, although school districts vary significantly in how they organize their professional development systems, most districts have shown great improvement under Florida’s Protocol System. The most improvement was demonstrated in the planning and delivery of inservice activities, but improvement is needed in the areas of follow-up and evaluation of professional development programs. Rural school districts face unique challenges in evaluating inservice activities due to limitations in information technology and educational assessment staff.

The report finds that school districts set aside insufficient time for job-embedded training during a teacher’s work schedule, compared to the training recommended by national standards.

The report finds that the state standards under the protocol system can be improved by emphasizing that teacher training should include challenging, differentiated content to meet teachers’ varying needs and skill levels. The standards can also be improved to measure differences in inservice participation among elementary, middle, and high school teachers.

The report also identifies concerns about the 2006 merger of professional development funding into base school funding and addresses the difficulties that many school districts experience when reporting their expenditures for professional development.

In response to its findings, the report identifies several policy options for potential consideration by the Legislature.
BACKGROUND

State Inservice Requirements for Teacher Certification

Since 1988, Florida law has required teachers to complete inservice professional development as a condition of renewing their professional educator certificates. Every five years, a teacher must earn at least six college credits or 120 inservice points (or a combination). Of these credits or points, for each area of specialization, a teacher must complete at least three college credits or 60 inservice points in the specialization area. If a teacher has more than four specialization areas, additional college credits or inservice points are required. A specialization area may be renewed by passage (equivalent to three college credits) of the corresponding subject area test of the Florida Teacher Certification Examinations (FTCE). The Florida Department of Education (DOE) accepts inservice points or college credit in the following areas for renewal of a professional certificate:

- Content specific to the subject area;
- Methods or education strategies specific to the subject area;
- Computer literacy, computer applications, and computer education;
- Exceptional Student Education (ESE);
- English for Speakers of Other Languages (ESOL);
- Drug abuse, child abuse and neglect, or student dropout prevention;
- Training related to the goals of the Florida K-20 education system, such as:
  - Content. English, economics, mathematics, science, social sciences, foreign languages, humanities, global economy, technology, ecology, first aid, health, or safety;

Classroom Strategies. Cooperative learning, problem-solving skills, critical-thinking skills, classroom management, child development, collaboration techniques for working with families, social services, child guidance and counseling, teaching reading, or educational assessments;

School Administration Accountability. Instructional design, leadership skills, school and community relations, school finance, school facilities, school law, or school organization; and

Vocational and Adult Education Accountability. Adult learning, principles of adult or vocational education, vocational education for students with special needs, or vocational guidance.

Florida’s School Community Professional Development Act

In 1995, the Legislature enacted the School Community Professional Development Act. The act and its subsequent revisions establish the state’s expectations for each school district’s professional development system. The act requires a school district to develop a professional development system in consultation with teachers, state university and community college faculty, representatives of business and the community, local education foundations, regional educational consortia, and professional organizations. The state’s professional development system must align to standards adopted by the National Staff Development Council, and each school district’s professional development system must:

- Be approved by DOE (substantial revisions must also be submitted to DOE);
- Be based on analyses of student achievement data and instructional strategies that support rigorous, relevant, and challenging curricula for all students;
- Provide inservice activities with follow-up support for accomplishing district-level and school-level improvement goals and standards;

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1 Section 5, ch. 86-156, Laws of Florida (1986) (effective July 1, 1988); former § 231.24(2)(a)1, Florida Statutes (1988).
2 Section 1012.585(3)(a), Florida Statutes (2007).
3 Id.
4 Section 1012.585(2)(c), Florida Statutes (2007); Bureau of Educator Certification, Florida Department of Education, Florida Educator Certification Renewal Requirements (2005) [hereinafter Educator Certification].
6 Educator Certification, supra note 4.
7 Section 1, ch. 95-236, Laws of Florida (1995); former § 231.600, Florida Statutes (1995).
8 Section 1012.98(1), Florida Statutes (2007).
Include a master inservice plan for all school district employees and fund sources;
Require school principals to establish and maintain individual professional development plans (IPDPs) for each instructional employee;
Provide for delivery of professional development by distance learning and other technology-based delivery systems; and
Provide for the continuous evaluation of professional development based on teacher performance and student achievement.\(^9\)

**Inservice Activities.** A school district’s inservice activities for instructional personnel must focus on the following eight categories:

- Analysis of student achievement data;
- Ongoing formal and informal assessments of student achievement;
- Identification and use of enhanced and differentiated instructional strategies that emphasize rigor, relevance, and reading in the content areas;
- Enhancement of subject content expertise;
- Integration of classroom technology that enhances teaching and learning;
- Classroom management;
- Parent involvement; and
- School safety.\(^10\)

**Master Inservice Plans.** Each school district must annually update and submit to DOE a master inservice plan. A master inservice plan must be approved by the district school board, be aligned to school-based inservice plans and school improvement plans, and be based on:

- Input from teachers and from school district and school instructional leaders; and
- The latest available student achievement data and research.\(^11\)

**Individual Professional Development Plans.** A school principal must establish and maintain an individual professional development plan (IPDP, commonly called an “ippy dippy”) for each instructional employee assigned to the school. Each IPDP must define inservice objectives and expected improvements in student achievement which result from meeting the objectives.\(^12\)

**LEGISLATIVE HIGHLIGHTS**

<table>
<thead>
<tr>
<th>Year</th>
<th>Legislative Highlight</th>
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<tbody>
<tr>
<td>1995</td>
<td>Florida’s School Community Professional Development Act becomes law (Section 231.600, Florida Statutes).(^13)</td>
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<tr>
<td>1998</td>
<td>Professional development activities must include follow-up support.(^14)</td>
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<tr>
<td>1999</td>
<td>Schools must use student achievement data to identify professional development needs.(^15)</td>
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<td></td>
<td>School districts must continuously evaluate the effectiveness of professional development programs based on teacher performance and student achievement.(^16)</td>
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<td>General Appropriations Act earmarked $34 million for teacher training but conditioned a school district’s allocation on DOE’s approval of the district’s professional development system and a requirement that school principals must establish and maintain an individual professional development plan (IPDP) for each instructional employee.(^17)</td>
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<tr>
<td>2000</td>
<td>School district professional development systems and substantial revisions must be approved by DOE.(^18)</td>
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<td></td>
<td>School districts must annually submit a master inservice plan to DOE.(^19)</td>
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<td>School principals must establish and maintain an IPDP for each instructional employee.(^20)</td>
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<td>2002</td>
<td>Florida K-20 Education Code becomes law. School Community Professional Development Act is assigned a new statute number (Section 1012.98, Florida Statutes). Former statute is repealed.(^21)</td>
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<tr>
<td>2003</td>
<td>School district inservice activities must include parent involvement.(^22)</td>
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\(^9\) Section 1012.98(4)(b), Florida Statutes (2007).
\(^10\) Section 1012.98(4)(b)3, Florida Statutes (2007).
\(^11\) Section 1012.98(4)(b)4, Florida Statutes (2007).
\(^12\) Section 1012.98(4)(b)5, Florida Statutes (2007).
\(^13\) Section 1, ch. 95-236, Laws of Florida (1995); former § 231.600, Florida Statutes (1995).
\(^15\) Section 60, ch. 99-398, Laws of Florida (1999); former § 231.600(4)(b)1, Florida Statutes (1999).
\(^16\) Former § 231.600(4)(b)1, Florida Statutes (1999).
\(^17\) Former § 231.600(4)(b)2, Florida Statutes (1999).
\(^18\) Former § 231.600(4)(b)3, Florida Statutes (1999).
\(^19\) Former § 231.600(4)(b)4, Florida Statutes (2000).
\(^20\) Former § 231.600(4)(b)5, Florida Statutes (2000).
\(^21\) Sections 789 and 1058, ch. 2002-387, Laws of Florida (2002); § 1012.98, Florida Statutes (2002).
National Staff Development Standards

Florida law requires that the state’s professional development system be aligned to standards adopted by the National Staff Development Council (NSDC). In 1995, NSDC adopted national standards for staff development, which it revised in 2001. The revised standards are organized into context, process, and content standards. The context standards focus on the learning environment available to teachers in their schools. The process standards address the selection of strategies for helping teachers learn. The content standards relate to the knowledge and skills that teachers need to improve student achievement.

**Context Standards.** NSDC’s context standards advocate a working environment for teachers which is distinguished by a school culture that emphasizes collective responsibility for student learning. Teachers are organized into ongoing teams that assist each other in joint lesson planning, reviewing student achievement standards, assessing student performance, observing each other in the classroom, and group problem solving. The team’s objective is to continuously improve the content knowledge, skills, and instructional techniques of the team in order to increase student achievement. School and school district administrators are encouraged to support the teacher teams by:

- Organizing schools and adopting policies to support ongoing professional development; and
- Ensuring that academic calendars, daily schedules, employment contracts, and school budgets allow teachers enough time for learning and collaboration with colleagues as part of their workday.

NSDC recommends that school districts allocate at least 10 percent of their budgets to staff development and that at least 25 percent of a teacher’s work time be used for learning and collaboration.

**Process Standards.** NSDC’s process standards emphasize that the design and evaluation of professional development should be based on student data, including data from standardized tests and student work samples. Student data are commonly collected from other sources, including norm-referenced and criterion-referenced tests, grade promotion and retention statistics, high school graduation rates, and disciplinary reports. NSDC recommends that student data be used to determine the content—and evaluate the effectiveness—of professional development. The standards also encourage that data from teacher-made tests, class assignments, student portfolios, and other evidence of student learning be used by teachers to evaluate whether their professional development activities are

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24 Section 1012.98(3)(a), Florida Statutes (2006).
25 Section 1012.98(4)(b)4., Florida Statutes (2006).
26 The National Staff Development Council (NSDC) is a nonprofit professional association headquartered in Oxford, Ohio. NSDC expresses that it is committed to ensuring success for all students through staff development and school improvement. See National Staff Development Council, at http://www.nsdc.org (last visited Dec. 28, 2007).
27 Section 1012.98(1), Florida Statutes (2007).
30 NSDC Standards, supra note 28, at 1-3.
31 Id. at 3.
32 Id.
assisting them in improving student achievement. Professional development programs must accordingly train teachers in classroom assessment, data collection, data analysis, and data-driven planning and evaluation.\(^{33}\)

As presented in NSDC’s process standards, teachers and administrators should evaluate professional development programs to determine whether they result in increased student achievement, thereby facilitating the improvement of training efforts. In addition to surveying the initial reactions of teachers to professional development, the standards suggest that teachers and administrators evaluate:

- The teachers’ learning of new knowledge and skills;
- How the new knowledge and skills affected their teaching;
- How the changes in teaching affected student achievement; and
- How the professional development affected school culture and organization.\(^{34}\)

In designing professional development, NSDC recommends that teachers and administrators select research-based improvement strategies after evaluating the scientific rigor of the research. Professional development should encourage discussion among teachers, group problem solving, and classroom demonstrations, and give teachers many opportunities to practice new skills and receive performance feedback until the skills become a routine part of their teaching.\(^{35}\)

The process standards promote professional development designed in recognition of teachers having different learning styles. Beyond training sessions, workshops, courses, and group presentations, effective professional development uses various adult learning strategies, including:

- Teachers and administrators working together in designing lessons, examining student work, analyzing data, and developing curriculum;
- Classroom demonstrations of new instructional strategies; and

\(^{36}\) “Mentoring,” \(^{37}\) “peer coaching,” \(^{38}\) “action research,” \(^{39}\) and “study groups.”

NSDC acknowledges that, in addition to traditional face-to-face programs, information technology allows effective professional development to be delivered through video, CD-ROMs, email, the Internet, and other distance-learning processes.\(^{40}\)

### PROCESS STANDARDS

- **DATA-DRIVEN:** Use disaggregated student data to determine adult learning priorities, monitor progress, and help sustain continuous improvement;
- **EVALUATION:** Use multiple sources of information to guide improvement and demonstrate its impact;
- **RESEARCH-BASED:** Prepare educators to apply research to decision making;
- **DESIGN:** Use learning strategies appropriate to the intended goal;
- **LEARNING:** Apply knowledge about human learning and change; and
- **COLLABORATION:** Provide educators with the knowledge and skills to collaborate.

SOURCE: National Staff Development Council (2001).\(^{41}\)

### Content Standards

NSDC’s content standards recommend that teachers use ongoing assessments of student achievement to identify the needs of their students and, consequently, select professional development that strengthens themselves in areas in which instructional changes are needed to improve student performance. The standards propose that professional development activities deepen teachers’ understanding of their subject areas, appropriate instructional methods, and techniques for student

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33 Id. at 4.
34 Id. at 5.
35 Id. at 6.
36 “Mentoring—intended to provide newcomers guidance, problem solving resources, modeling, support, and feedback—offers beginning teachers and those new to a district a professional lifeline.” NSDC Powerful Designs, supra note 29, at 150.
37 “Peer coaching is a confidential process in which two or more professional colleagues work together to reflect on current practices; expand, refine, and build new skills; share ideas; teach one another; conduct classroom research; or solve problems in the workplace.” NSDC Powerful Designs, supra note 29, at 164.
38 “Action research is a process through which participants examine their own educational practice, systematically and carefully, using research techniques.” NSDC Powerful Designs, supra note 29, at 54.
39 “Study groups are a form of job-embedded professional learning and informal research in which teachers and/or staff members meet at school by grade levels, departments, or special needs. Participants may read, research, and share knowledge about professional development needs of the individual or schools.” NSDC Powerful Designs, supra note 29, at 218.
40 NSDC Standards, supra note 28, at 7.
41 Id.
assessment. Professional development activities should allow teachers to learn new instructional approaches and assessment strategies and observe classroom demonstrations of the techniques. Following workshops or courses, teachers should practice the newly acquired techniques with their students. Teachers should receive support for follow-up from their colleagues who provide classroom coaching.42

In addition, the standards recommend that teachers receive professional development in other areas that facilitate student performance, such as classroom management and information technology. Professional development should be designed to assist teachers in understanding the individual differences among students which affect learning, including general cognitive and social/emotional characteristics, race, social class, cultural backgrounds, and primary languages other than English. NSDC advocates that professional development programs train teachers to understand and effectively communicate with parents and families and show sensitivity to ways in which parents and families may be appropriately involved in school.43

**CONTENT STANDARDS**

- **EQUITY**: Prepare educators to understand and appreciate all students; create safe, orderly, and supportive learning environments; and hold high expectations for their academic achievement;
- **QUALITY TEACHING**: Deepen educators’ content knowledge, providing them with research-based instructional strategies to assist students in meeting rigorous academic standards, and prepare them to use various types of classroom assessments appropriately; and
- **FAMILY INVOLVEMENT**: Provide educators with knowledge and skills to involve families and other stakeholders appropriately.

**Florida’s 1997 Staff Development Evaluation Study**

In response to a 1996 legislative directive that DOE review all state-funded “educational in-service training ... and all other training efforts and recommend any changes needed,”45 Commissioner of Education Frank T. Brogan selected Bruce Joyce, Ph.D., to conduct an evaluation study of professional development in the state. Dr. Joyce is a recognized international authority on the connection between staff development and student achievement. Dr. Joyce completed the study, and DOE published his report in September 1997.46 In the report, Dr. Joyce outlined the historical foundations of education in the United States.47 In the mid-19th century, he explained, preservice teacher education began to develop, but, after a brief period of preservice education, “teachers were assigned to classrooms where they worked in virtual isolation, albeit under a common physical roof.”48 He described that “[i]nstructional duties were to consume the day.” “No time was set aside in the workday for either staff development or collaborative planning, let alone school renewal.”49

Dr. Joyce observed that, traditionally, the culture of school faculties reflected the view that “teaching was considered to be an individual pursuit, rather than a collective activity.”50 He described the prevailing view that “society envisioned a barebones, static curriculum that would change very little over the course of a career in education, so continuing education of teachers” was not deemed necessary.51 Dr. Joyce recognized that, in the 1970s, policymakers began their first investments in staff development and school renewal, but, he explained that the “basic structure of the school was unchanged.”52

The evaluation study of Florida’s professional development systems included interviews with 20 staff from DOE, 100 school district administrators from eight school districts (four

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42 Id. at 11.
43 Id. at 10 & 12.
44 Id.
urban and four less-densely populated), and 50 school administrators and 180 teachers from 29 schools (16 elementary and 13 high and middle).\textsuperscript{53} Based on the interviews and the review of various documents, Dr. Joyce observed that:

\(\text{\textendash}}\) The culture of school faculties in Florida was fairly traditional—teachers generally worked independently with limited collaboration.\textsuperscript{54}

\(\text{\textendash}}\) School faculties did not meet regularly as a whole, and faculty committees responsible for school improvement or professional development maintained the norms of teacher autonomy and did not expect to see collective action in their schools;\textsuperscript{55}

\(\text{\textendash}}\) A teacher’s workweek was not structured to provide regular time for participation in professional development or school renewal activities;\textsuperscript{56} and

\(\text{\textendash}}\) Teachers made individual choices in selecting professional development offerings in nearly all schools.\textsuperscript{57}

Dr. Joyce characterized the state’s professional development systems as a “pastiche”\textsuperscript{58} made up of offshoots from many initiatives.\textsuperscript{59} He explained that school district central offices were organized into various divisions, several of which received funding for, and offered, inservice training for teachers. These divisions typically included the staff development office, curriculum and instruction office, English for Speakers of Other Languages (ESOL) office, Exceptional Student Education (ESE) office, and information technology office.

Because school districts lacked an “overarching system” of professional development, teachers selected inservice offerings based on personal preferences, and schools lacked workplace-embedded support for professional development (time to study and collegial arrangements to ensure transfer).\textsuperscript{60} Dr. Joyce argued that:

\(\text{\textendash}}\) Divisions within school districts were forced to compete for the attendance of teachers at their inservice workshops;\textsuperscript{61}

\(\text{\textendash}}\) Competition for teacher attendance resulted in professional development activities being too brief and scattered;\textsuperscript{62}

\(\text{\textendash}}\) Most professional development offerings were introductory (“awareness level”) and generally comprised generic teaching practices;\textsuperscript{63} and

\(\text{\textendash}}\) Very few offerings included instructional techniques outside the typical range of curricular and instructional strategies possessed by most teachers.\textsuperscript{64}

Finally, Dr. Joyce found virtually no instances of inservice workshops being evaluated to determine whether the instructional techniques and subject content taught in the workshops were being implemented in the classroom, nor was any expectation voiced that professional development would cause a significant change in classroom practice.\textsuperscript{65} In the absence of implementation data, he explained, workshop organizers did not have information on which they could rely in order to modify the workshops to improve their effectiveness.\textsuperscript{66}

Dr. Joyce recommended a systemic change in the organization of schools to create a workplace for teachers that ensures “life-long learning or a collaborative, collegial, self-renewing culture in schools.”\textsuperscript{67} He recommended the creation of a professional development system in which:

\(\text{\textendash}}\) All teachers engage in the regular study of curriculum and instruction;

\(\text{\textendash}}\) The content of professional development has a high probability of improving student achievement;

\begin{itemize}
  \item \textsuperscript{53} Id. at 3.
  \item \textsuperscript{54} Id. at 25.
  \item \textsuperscript{55} Id. at 26-27.
  \item \textsuperscript{56} Id. at 16.
  \item \textsuperscript{57} Id. at 26-27.
  \item \textsuperscript{58} A “pastiche” is defined as:
    \begin{enumerate}
      \item A dramatic, literary, or musical piece openly imitating the previous works of other artists, often with satirical intent.
      \item A pasticcio of incongruous parts; a hodgepodge.
    \end{enumerate}
  \item \textsuperscript{60} Id. at 14 & 24.
  \item \textsuperscript{61} Id. at 15.
  \item \textsuperscript{62} Id. at 6.
  \item \textsuperscript{63} Id. at 20 & 22.
  \item \textsuperscript{64} Id. at 22.
  \item \textsuperscript{65} Id. at 22.
  \item \textsuperscript{66} Id. at 21.
  \item \textsuperscript{67} Id. at 9.
\end{itemize}
The design of professional development includes elements that ensure transfer to the classroom; and

All schools become self-renewing organizations in which teachers continuously conduct data-based study of the school’s condition, identify changes in curriculum and instruction based on the data, and study the effects of changes in their teaching on student achievement.\(^\text{68}\)

To create a professional development system that realized this model, Dr. Joyce recommended that:

- School districts improve the coordination of professional development systems at the district level;\(^\text{69}\)
- Teacher work schedules be changed to provide additional time (e.g., two-hour block per week after instructional hours) for professional development, onsite follow-up (peer coaching), and school renewal planning and coordination;
- Training on curriculum and instruction comprise new instructional methods determined likely to increase student achievement;
- Introductory (“awareness”) level training be offered through high-quality distance learning programs (e.g., electronic media), with school principals organizing their faculties to supplement media programs with face-to-face instruction;
- Principals structure faculty assignments to allow follow-up after training using peer coaching and study groups;
- Principals lead their faculties in “action research,”\(^\text{70}\) including student data collection and analysis, selection of curricular and instructional training based on the student data, and organization of their faculties into problem-solving groups; and
- School districts provide training and support for principals to accomplish these objectives.\(^\text{71}\)

In sum, Dr. Joyce predicted that “[i]mprovements in [Florida’s] staff development system w[ould] be minor and incremental until the school is redesigned as a workplace where regular study and time for collegial school improvement is built into it.”\(^\text{72}\)

### Florida’s Protocol System

In 2000, the Legislature required that each school district’s professional development system—and substantial revisions to each system—be approved by DOE.\(^\text{73}\) In response, DOE’s Bureau of Educator Recruitment, Development, and Retention contracted with Evaluation Systems Design, Inc. (ESDI) to develop a comprehensive system for evaluating school district professional development systems. In 2001, ESDI conducted a comprehensive study of professional development in relation to the requirements of the School Community Professional Development Act. To develop the system, ESDI used its study results and input from school district staff development directors, regional educational consortia, principals, teachers, and university faculty involved in preservice and inservice education. A 2001 pilot study was also conducted in which teams of consultants applied draft standards in evaluating the professional development systems of six school districts. The school districts were selected to be representative of the state based on geography and size (student enrollment). The pilot system was approved by DOE and officially named the Florida Professional Development System Evaluation Protocol (commonly known as “Florida’s Protocol System”).\(^\text{74}\)

The protocol system:

- Includes a set of 66 standards reflecting legal requirements and research-based professional development practices;
- Requires site visits to school districts using teams of trained experts in professional development;

\(^{68}\) Id. at 55.

\(^{69}\) Id. at 51.

\(^{70}\) Dr. Joyce defined “action research” as an “organizational process where teachers and community members make a data-based study of the condition of the school, select areas of curriculum and instruction to change by implementing additions to repertoire, and study the effects on student learning.” Id. at 59; cf. supra note 38 (“action research”).

\(^{71}\) Joyce & Byrne, supra note 46, at 51, 55-57.

\(^{72}\) Id. at 14.


Establishes methods for DOE to identify best practices when data indicates progress, or to investigate the causes of a lack of progress; and

Provides for technical assistance to school districts for improving their professional development systems.  

**Protocol Standards.** Florida’s Protocol System comprises 66 standards used to evaluate school district professional development systems. The standards are based on requirements in Florida law and the NSDC Standards for Staff Development. Florida’s protocol standards assess three levels (faculty, school, and district) of the professional development system and four strands (planning, delivery, follow-up, and evaluation) within each level.

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![Structure of Protocol Standards](image)

**Planning Standards.** The planning standards are designed to ensure adequate preparation at all levels in determining what professional development is needed and will be delivered. At the faculty level, the planning that teachers and administrators conduct when establishing individual professional development plans (IPDPs) for teachers is examined. The school level focuses on school improvement and using professional development to implement change. Planning at the district level involves the gathering and sharing of information across all three levels.

**Delivery Standards.** The delivery standards require assessment of the quality of a school district’s professional development system. The delivery strand includes standards at all three levels (faculty, school, and district) with regard to the relevance of professional development, use of appropriate learning strategies, sustained training, use of technology, adequate time and funding resources, and coordination of participation records. The district level includes two additional standards: leadership development and using professional development to create opportunities for employees to be promoted along a career path within the school district.

**Follow-Up Standards.** At the faculty, school, and district levels, the follow-up standards address the need for schools and school districts to ensure that teachers use the skills and knowledge learned from professional development as part of their instructional practice. The follow-up standards also examine the extent to which faculties, schools, and school districts use coaching or mentoring programs and use web-based resources to assist teachers as they prepare lesson plans and practice new instructional techniques in their classrooms. In addition, a district-level delivery standard requires review of the school district’s coordination of follow-up in professional development activities.

**Evaluation Standards.** The evaluation standards call for the review of the effectiveness of professional development. At the faculty level, the standards create benchmarks for the evaluation by teachers and administrators of a teacher’s individual professional development plan (IPDP). The school level concentrates on the school’s evaluation of professional development as part of the school’s improvement process. School-level standards establish expectations for a school principal’s or administrator’s evaluation of IPDPs. District-level evaluation involves the systemwide examination of

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76 In 2006, the Legislature amended the School Community Professional Development Act to require that the professional development system align to standards adopted by the National Staff Development Council. Section 62, ch. 2006-74, Laws of Florida (2006); § 1012.98(1), Florida Statutes (2007).

77 Protocol System, supra note 75, at 2, 5-6.

78 Id. at 6.


80 Id. at 27.

81 Id. at 30.
the implementation and effectiveness of professional development activities.\textsuperscript{82}

### PROTOCOL QUESTIONS

Florida’s Protocol System addresses these general questions:

- **PLANNING:** What planning occurs to organize and support the professional development for teachers?
- **DELIVERY:** How and how well is the professional development delivered to teachers?
- **FOLLOW-UP:** What follow-up is provided to ensure that teachers apply the skills and knowledge gained through the delivered professional development?
- **EVALUATION:** What evaluation occurs to ensure that the professional development resulted in teacher application in the classroom and improvements in student learning as a direct outcome?

SOURCE: Florida Department of Education (2006).\textsuperscript{\textsuperscript{83}}

### Site Visits

Reviews of school district professional development systems are conducted onsite. At the district level, site reviews comprise interviews and reviews of existing documents, including:

- Interviews with school district staff, including staff development directors, curriculum and instruction directors, and assessment directors;
- Reviews of student achievement data, school improvement plans, surveys of teachers about their professional development needs, performance evaluations of teachers and administrators, budget and expenditure records; and
- Memoranda and directives to school principals and teachers about the school district’s policies and procedures on professional development.\textsuperscript{84}

Site reviews also include visits to selected schools. Schools are chosen based on grade level (elementary, middle, and high), size (student enrollment), and demographic characteristics. In addition, unless a school district has a very large number of schools, every “F” school is visited. In school districts with a larger number of schools, within these selection criteria, site visits are generally determined by random selection. In smaller school districts, to obtain a representative sample, it is possible that every school may be visited.\textsuperscript{85}

During each school site visit, the review team interviews the school principal and selected teachers. The review team also examines the school’s improvement plan, individual professional development plans (IPDPs), training manuals, training agendas, budget records, and other documents.\textsuperscript{86}

### Review Teams

Site reviews are conducted by teams of trained reviewers for three to five days per site visit. Reviewers include DOE staff, professional development staff from other school districts, regional educational consortium staff, university and community college faculty, and ESDI’s staff. Each team member must complete training on how to conduct the evaluations and they must achieve inter-rater reliability before participating on a review team. Team leaders must have previous experience in conducting site visits.\textsuperscript{87}

### Reports and Action Plans

Upon completing a site visit, the review team issues a report of its findings. The report includes a rating for each of the protocol system’s 66 standards based on a four-point scale ranging from excellent (4.0) to unacceptable (1.0). The midpoint of the scale is 2.5. A rating of 3.5 or greater on a standard is identified as exemplary and commended. If a school district receives a rating below marginal (2.0) on any standard, the district must submit an action plan to DOE describing ways in which the district will improve implementation of the standard.\textsuperscript{88}

\textsuperscript{82} Id. at 32.
\textsuperscript{83} Id. at 4.
\textsuperscript{84} Id.
\textsuperscript{85} Id. at 4; Protocol System First-Cycle Report, supra note 74, at 2.
Regional Educational Consortia

Florida law authorizes school districts with 20,000 or fewer unweighted full-time equivalent (FTE) students, developmental research (laboratory) schools, and the Florida School for the Deaf and the Blind to enter into cooperative agreements to form regional educational consortia. Each consortium provides at least three of the following services: Exceptional Student Education (ESE); teacher education centers; environmental education; federal grant procurement and coordination; data processing; health insurance; risk management insurance; staff development; purchasing; or planning and accountability. There are currently three regional educational consortia organized in the state, each receiving annual appropriations from the Legislature, including a $50,000 grant for each member school district that the consortium serves.


North East Florida Educational Consortium (NEFEC). Created by four school districts during the 1975-1976 school year, NEFEC’s members are the University of Florida’s P. K. Yonge Developmental Research School, the Florida School for the Deaf and the Blind, and 13 school districts: Baker, Bradford, Columbia, Dixie, Flagler, Gilchrist, Hamilton, Lafayette, Levy, Nassau, Putnam, Suwannee, and Union. In addition to providing services for its members, NEFEC serves 30 participating school districts: Alachua, Brevard, Calhoun, Citrus, Clay, DeSoto, Duval, Franklin, Gadsden, Glades, Gulf,

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90 Protocoll System Short Summary, supra note 74, at 4; Protocol System First-Cycle Report, supra note 74, at 2.

91 See Protocol System First-Cycle Report, supra note 74,


93 Id.

94 Section 1001.451(1), Florida Statutes (2007).

95 Section 1001.451(2), Florida Statutes (2007).


Hardee, Hendry, Hernando, Highlands, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Marion, Monroe, Okeechobee, St. Johns, Sumter, Taylor, Wakulla, Walton, and Washington.98

Heartland Educational Consortium (HEC). Founded in 1996, HEC provides services for its six member school districts: DeSoto, Glades, Hardee, Hendry, Highlands, and Okeechobee.99

Schultz Center for Teaching and Leadership

The Schultz Center for Teaching and Leadership was established in 1997 by a group of citizens, educators, and business leaders seeking education reform in Jacksonville. Initiated by a $1 million grant from former Speaker of the Florida House of Representatives (1968-1970), Frederick H. Schultz, the Schultz Center was created through locally raised private donations and state-matched grants. The center opened in March 2002 and provides approximately 90 percent of the professional development services of Duval County Public Schools. In addition, the center serves four other school districts: Baker, Clay, Nassau, and St. Johns.100

No Child Left Behind Act of 2001

On January 8, 2002, President George W. Bush signed into law the federal No Child Left Behind (NCLB) Act of 2001.101 The act requires school districts to ensure that all teachers hired and teaching in a program supported with federal grants under Title I, Part A must be “highly qualified.”102 The NCLB act also requires a state receiving Title I grants to adopt a state plan that includes measurable objectives for an annual increase in the percentage of teachers within each school district and school who receive high-quality professional development.103 The NCLB act prescribes the types of activities that qualify as “professional development” for purposes of requirements for highly qualified teachers.104 According to the National Staff Development Council, its standards (upon which Florida’s Protocol System standards are aligned) address all NCLB requirements.105

In addition, the NCLB act provides grants to states and school districts, under Title II, Part A. Among the authorized uses of the funds are the recruitment, retention, and professional development of highly qualified teachers.106 Since 2002, the Florida Legislature has provided annual budget authority in each year’s General Appropriations Act for teacher professional development funds provided from Title II, Part A grants, currently $134.6 million for the 2007-2008 fiscal year.107

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<th>FLORIDA NCLB TITLE II, PART A GRANTS</th>
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<td>Legislative budget authority in Florida’s General Appropriations Act for NCLB Title II, Part A grants:</td>
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<td>2002 $129,687,133</td>
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Council for Education Policy Research and Improvement’s 2005 Report

In December 2005, the former Council for Education Policy Research and Improvement (CEPRI)\textsuperscript{109,110} issued a report on the cost and effectiveness of inservice training in Florida.\textsuperscript{111} In its report, CEPRI found that most state and local expenditures for inservice training are not from funds specifically appropriated for professional development but from general-purpose funds provided to school districts. State and local expenditures by school districts on professional development, CEPRI found, were approximately $182 million (an average $1,150 per teacher) during the 2002-2003 fiscal year. This estimate did not include training personally paid for by teachers or the cost of substitute teachers who cover the classrooms of teachers released for training. According to CEPRI, the estimate probably did not include most expenditures by individual schools from discretionary funds. CERPI estimated that the statewide total amount expended by school districts on professional development in 2005 (from all funding sources) was an average $730 million.\textsuperscript{112}

CEPRI attempted to determine the state’s return on investment (ROI) for inservice training but found that the ROI could not be estimated because data available on expenditures, specific training activities, and teacher participation were incomplete. CEPRI also found that there was no systematic way to link teacher training to student performance. CEPRI predicted that the NCLB act’s requirements for high-quality professional development, the School Community Professional Development Act’s requirements for a coordinated system of training for education professionals, and Florida’s Protocol System should, over time, result in evaluation processes that stimulate improvements in inservice training which could radically improve teacher performance and student achievement.\textsuperscript{113}

CEPRI also noted that it worked with the Schultz Center for Teaching and Leadership to develop a training and evaluation model. CEPRI reported that preliminary results showed that a positive correlation exists between student learning gains and their teacher’s participation in training.\textsuperscript{114}

To conclude its report, CEPRI made the following recommendations:

- DOE, in collaboration with school district staff development directors, should develop and refine Florida’s Protocol System to accurately identify training programs and assess their effectiveness in terms of impact on student achievement;
- DOE, in collaboration with school district finance officers, should develop and implement guidelines for a revenue and expenditure reporting system that clearly delineates funds allocated for inservice training and tracks expenditures;
- The Schultz Center for Teaching and Leadership should continue demonstration of its training and evaluation model for at least three years to document the potential of inservice training to improve student achievement; and
- Consider further development and broader application of the Schultz Center model for statewide use.\textsuperscript{115}

\textsuperscript{110} The Legislature discontinued funding for CEPRI for the 2005-2006 fiscal year. CEPRI completed its pending projects and ceased operations by January 1, 2006. In 2007, the Legislature repealed the section of law which created CEPRI. Section 189, ch. 2007-217, Laws of Florida (2007) (repealed former § 1008.51, Florida Statutes (2006)).
\textsuperscript{111} Council for Education Policy Research and Improvement, In-Service Education: the Challenge of Determining Cost and Effectiveness (2005) [hereinafter CEPRI].
\textsuperscript{112} Id. at 1-5.
\textsuperscript{113} Id. at 5-9.
\textsuperscript{114} Id. at 10-13.
\textsuperscript{115} Id. at 13-14.
METHODOLOGY

Research for this report was conducted by committee staff through interviews with the Bureau of Educator Recruitment, Development, and Retention of the Florida Department of Education (DOE); staff development directors from five school districts (Brevard, Gadsden, Highlands, Miami-Dade, and Pinellas); staff from each of the three regional educational consortia (PAEC, NEFEC, and HEC); staff of the Schultz Center for Teaching and Leadership; and DOE’s contractor for the protocol system, Evaluation Systems Design, Inc. Combining the interviews with staff development directors from the five school districts together with the districts represented through the regional educational consortia and the Schultz Center, the interviews represent the geographically diverse perspectives of 49 of Florida’s 67 school districts. These include urban and rural districts and districts in the northern, central, and southern areas of the state.

Committee staff reviewed Dr. Bruce Joyce’s 1997 report on Florida’s professional development system and examined national research on staff development, including the NSDC Standards for Staff Development. Committee staff compared the interview responses compiled for this report with the national research and Dr. Joyce’s findings and recommendations.

FINDINGS

1 Teacher Professional Development Systems Vary by School District

School district staff interviewed for this report were asked to describe their professional development systems. Staff of the regional educational consortia interviewed were similarly asked to describe their observations of the professional development systems of the school districts they serve.116 As committee staff conducted the interviews, the most immediate and recurring observation was that each school district’s professional development system is very different.

District-Level Coordination. The staff interviewed related that, in many school districts, district-level responsibility for professional development had traditionally been housed in the district’s human resources office. In several school districts, professional development has been elevated to its own office. In one school district and one regional educational consortium, the staff development director sits on the superintendent’s cabinet and has an equal status with the curriculum and instruction director or the assessment director.

Urban school districts typically operate their professional development systems independently, while many rural districts rely on support from regional educational consortia.

Funding. School districts support professional development from many funding sources. These include base school funding from the state’s Florida Education Finance Program (FEFP),117 federal grants, and state funds allocated to school advisory councils for implementation of their school improvement plans.118 Many school districts allocate professional development funds for centralized expenditure through their staff development offices. Several school districts allocate professional development funds among the district’s administrative divisions (e.g., curriculum and instructional services, staff development, and professional learning communities).119

116 Findings based on interview responses from school districts and regional educational consortia include responses from staff of the Schultz Center for Teaching and Leadership.
instruction office, assessment office, English for Speakers of Other Languages (ESOL) office, Exceptional Student Education (ESE) office, as well as its staff development office). In addition to school improvement funds provided to school advisory councils, a few school districts allocate a portion of the district’s professional development funds directly to its schools.

Needs Assessments. Historically, most school districts determined their professional development needs primarily through surveys of teacher preferences and monitoring attendance at inservice activities. Many school districts continue to use surveys of teachers and administrators to identify professional development needs, although most report that they currently review student achievement data to confirm the survey results. Most school districts also reported using school improvement plans, district-wide objectives, and state and federal requirements to plan for inservice offerings.

Determining professional development needs, allocating funding, and selecting inservice offerings, in most school districts, is managed at the district level. One rural school district reported that it uses a “decentralized” approach in which individual schools and the district’s administrative divisions each identify training needs.

Many school districts have established committees composed of teachers, school principals, administrators, and (in one district) school board members to review student achievement data and assist district staff in identifying the district’s training needs. In other school districts, advisory councils composed of directors from each of the district’s administrative divisions assist the superintendent in allocating professional development funds and setting priorities for selecting inservice offerings.

To identify needs and set priorities for training in rural school districts, several regional educational consortia have established inter-district committees with representation from each school district served by the consortium.

Inservice Approval. In a few school districts, the district’s administrative divisions and individual schools receive separate funding for professional development, determine their own training needs, and conduct inservice workshops. By contrast, in several school districts, virtually all funding is controlled—and all inservice offerings are coordinated—by the district’s central office. In other school districts, individual schools and the district’s administrative divisions may design and conduct inservice training, but all workshops must be approved by the district’s staff development office. School districts that support their professional development systems with information technology are able to enforce their centralized approval of inservice offerings by controlling access to inservice scheduling, registration, and the award of inservice points through the electronic systems.

Media and Venue. School district staff interviewed for this report described that approximately 70 percent of inservice training is conducted in a traditional face-to-face classroom setting. Training is frequently conducted at district-wide workshops hosted at school sites or at regional conferences held in hotels or conference centers. One urban school district reported, however, that it has moved away from district-wide training and typically provides training for a school’s faculty at the school site. In rural school districts, regional educational consortia often host workshops at training facilities staffed by the consortia.

In most school districts, approximately 30 percent of inservice training is delivered through distance learning and other technology-based systems, including:

- CD/DVD libraries;
- Satellite and cable television broadcasts;
- Web-based streaming video; and
- Webinars, professional learning communities, discussion groups, and other online services.

Trainers. School districts vary significantly with respect to who delivers inservice training. In most school districts, the bulk of inservice activities is facilitated by teachers. In these school districts, trainers are typically teachers who complete an advanced “train-the-trainer” course. Several school districts call upon national board certified teachers, lead teachers, or resource teachers to conduct training for their colleagues. Several school districts report that they pay a stipend (e.g., $50 per hour) for teachers who conduct training sessions.
Many school districts described that district staff (e.g., curriculum and instruction, English for Speakers of Other Languages (ESOL), and Exceptional Student Education (ESE)) frequently conduct training throughout the district in their subject areas.

Several school districts reported that, beyond school and school district staff, the districts occasionally contract with nationally recognized speakers for district-wide training but tend to limit outside speakers if district staff can provide comparable training.

Professional development in most rural school districts includes training performed by staff trainers from regional educational consortia. Rural school districts varied in the extent that a district’s training needs are met by a regional educational consortium. In some rural school districts, the consortium provided most of the district’s inservice offerings. In others, the consortium provided less than one-third of the district’s offerings.

Inservice Points. As previously discussed in the background of this report, Florida law requires a teacher to earn at least 120 inservice points every five years for recertification.\(^\text{119}\) State law does not, however, limit how school districts award inservice points. Most school districts assign inservice points based on the time necessary to complete the training (and any assigned follow-up activities). One inservice point is typically awarded for each clock hour estimated necessary to complete the training and follow-up. School districts varied whether a workshop’s organizer or the district’s central office (i.e., staff development office) is responsible for assigning how many inservice points are awarded for a workshop.

School districts also varied as to who has authority to award inservice points to individual teachers. Virtually all school districts reported that the workshop’s organizer must verify that a teacher completed the workshop. Many school districts also required the workshop’s organizer to confirm that the teacher completed the required follow-up activities before inservice points are awarded. In some school districts, final authority for awarding inservice points resides with the workshop’s organizer or the school principal. In other school districts, the staff development office must approve the award of all inservice points.

Information Technology. School districts consistently reported that they used information technology to support their professional development systems. However, the degree to which their systems relied on technology varied greatly. Most school districts used a web-based system that allowed teachers to review a master calendar of inservice offerings and register for workshops. After attending a workshop, teachers in several school districts submitted online evaluation surveys and proof of completing follow-up activities to the workshop’s facilitator. Several of the school districts’ information systems allowed inservice points to be awarded electronically in the system and allowed a teacher to monitor accrued inservice points during the teacher’s five-year recertification period. Few school districts used their information systems for preparation or compilation of teachers’ individual professional development plans (IPDPs).

Rural school districts almost exclusively support their professional development programs using information systems maintained by regional educational consortia. The consortia’s information systems are comparable to, and in many instances include greater functionality than, the information systems used by most urban school districts. For example, one consortium’s information system, in addition to electronic support for IPDPs, allowed teachers to perform self assessments of their professional development needs and compiled the results to identify training needs throughout the school districts served by the consortium.

2 Professional Development Systems Have Improved Under the Protocol System

School district and regional educational consortium staff interviewed for this report consistently said they perceived that district professional development systems have improved since DOE’s implementation of the protocol system in 2003. One rural school district referred to the changes brought about by the protocol system as an “eye opener.” The following improvements were identified in the interviews:

\(^{119}\) Section 1012.585(3)(a), Florida Statutes (2007).
School districts have enhanced the linkage between professional development and student achievement, including increased up-front planning of teacher needs based on student achievement data.

School districts have improved their efforts in collecting the types of data necessary to plan for professional development needs.

School districts have moved away from “spray and pray” or “sit and get” approaches and have narrowed the range of inservice offerings to focus resources and emphasis on required content and areas in which teachers need the most assistance; and

School districts have begun to calculate return on investment for planning how to allocate limited professional development resources.

These perceptions are generally confirmed by data collected from the first complete cycle (2003-2006) of site reviews of all 67 school districts conducted in accordance with Florida’s Protocol System:

Most school districts are implementing most planning and delivery standards at a “good” or “excellent” level;

School districts with good or excellent ratings tend to demonstrate greater increases in student achievement. Based on a correlation analysis examining the relationship between high ratings on the protocol standards and student gains, the analysis showed a moderate positive relationship between the protocol ratings and student achievement increases;

Upward trends were observed in the protocol ratings over time, with small but consistent increases in average ratings. Thus, school districts rated later (e.g., 2005-2006) in the first cycle of reviews tend to receive higher ratings than districts rated early (e.g., 2003-2004) among the first-cycle reviews;

School districts are basing their planning decisions, at least in part, on the protocol standards and incorporating the standards into their organizations;

School districts have increased their awareness of the protocol standards and best practices of professional development and have been encouraged to improve their professional development systems based on the standards; and

School districts are using the protocol standards for self-review of their professional development systems and are encouraging principals and trainers to follow the standards.

Initial data from the first round (2006-2007) of the protocol system’s second-cycle reviews, which include site reviews of 20 school districts, demonstrate that:

Nearly all school districts showed improvement in their average ratings on the protocol standards compared to their first-cycle ratings;

A correlation exists between high ratings on the protocol standards and increased student achievement over time;

School districts increased the extent to which they follow the protocol standards in all four strands (planning, delivery, follow-up, and evaluation) and at all three levels (faculty, school, and district); and

Ratings on district-level standards showed the greatest increases from the first-cycle ratings.

Overall, interviews and data analysis from Florida’s Protocol System show that school districts have improved their professional development systems and expanded their knowledge of how to design, implement, and maintain a quality professional development system.

In addition, data analysis from Florida’s Protocol System identified a strong relationship in most schools between planning for school improvement and the use of professional development as a tool for improving the school. Interviews further showed that a school district’s overall mindset and approach to school improvement and education accountability frequently influenced the extent to which the district emphasized professional development.

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122 Id.
3 District-Level Coordination of Professional Development Systems Has Increased

In his 1997 report, Dr. Bruce Joyce recommended that school districts establish an “overarching system” of professional development which is coordinated at the district level.123 As previously discussed in the first finding of this report, interviews with school districts and regional educational consortia revealed that most districts have centralized many responsibilities for managing their professional development systems, including district-level coordination, allocating inservice funding, identifying professional development needs, approving inservice offerings, and awarding inservice points.

Interviews also demonstrated that a few school districts have maintained a decentralized approach in which the district’s administrative divisions and individual schools control inservice activities with limited coordination by the district’s staff development office.

4 Use of Individual Professional Development Plans Varied by District

As previously discussed in the background of this report, Florida’s School Community Professional Development Act requires school principals to establish and maintain an individual professional development plan (IPDP) for each instructional employee assigned to the school. A teacher’s IPDP must be based on student achievement data and define inservice objectives and expected improvements in student achievement as a result of the teacher’s participation in the inservice activity.124

The first cycle of site reviews under Florida’s Protocol System showed increases over time in the extent to which teachers and schools are completing IPDPs in a meaningful fashion. Some school districts completely revised their teacher appraisal system to incorporate IPDPs into the process. However, in some schools, site reviews found little evidence that IPDPs served a meaningful purpose in planning and organizing professional development for teachers.125

The site reviews revealed that IPDPs frequently listed one or two major inservice programs per year, but the programs appeared on the IPDPs for all teachers in a grade level, content area, or even the entire school. The site reviews showed that teachers received inservice points for many more programs than identified in their IPDPs. Current law does not require a teacher to complete the professional development indicated in the teacher’s IPDP, nor does current law limit a teacher’s selection of inservice offerings to those listed in the IPDP.126

Observations by the staff interviewed for this report, both from school districts and regional educational consortia, were generally consistent with findings from the site reviews in that many districts did not compile information from IPDPs when determining a district’s professional development needs. One rural school district viewed the IPDP as a “relationship” between a teacher and the school principal. In many school districts, IPDPs are completed in “paper and pencil” form.

By contrast, several regional educational consortia automated IPDPs as part of their information systems, and at least one consortium used the data, in part, to plan for inservice needs. One rural school district served by a consortium independently described that, when a teacher enrolls for training, an email message is sent to the school principal for review and approval. In practice, school principals generally do not disapprove training, and training enrollments are typically not checked for alignment to IPDPs.

5 School Districts Have Made Some Progress in Follow-Up to Ensure Classroom Transfer

In most school districts and regional educational consortia whose staff were interviewed for this report, after teachers attend an inservice workshop, the teachers are required to complete follow-up activities before inservice points are awarded. Of these districts and consortia, most support their professional development systems with a web-based electronic tracking system that requires a workshop

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123 Joyce & Byrne, supra note 46, at 4, 9, 15, & 51.
124 Section 1012.98(4)(b)5., Florida Statutes (2007).
126 Id. at 25.
facilitator, after the workshop is held, to check off each teacher’s completion of follow-up activities using the online information system. To verify completion of follow-up activities, teachers routinely submit forms or send email messages to the facilitator. However, interviews revealed little evidence that follow-up after inservice activities, as envisioned by the NSDC Standards for Staff Development, consistently involved peer coaching, classroom observations, action research, study groups, or similar elements that ensure transfer to the classroom.

Although several professional learning communities have been established among the school districts and regional educational consortia interviewed, the learning communities were often not school-based groups of teachers who regularly meet face-to-face to jointly design lessons, examine student work, analyze data, and develop curriculum. The learning communities, rather, were most frequently web-based bulletin board systems that allow teachers to communicate and share ideas through the Internet. Although the NSDC Standards for Staff Development emphasize information technology, the standards do not advocate implementation of learning communities exclusively through electronic means.

Staff interviewed from one urban school district asserted that districts are attaining a new focus on school-based, job-embedded professional development. Of the school districts interviewed, this district alone provided professional development workshops in a series that extends over six to eight months with follow-up between workshops, facilitated by school-based coaches who assist participants as they apply new instructional techniques in the classroom. By comparison, teachers in most school districts regularly attend inservice workshops of a short duration (e.g., one day) and are subsequently required to complete some kind of follow-up activities.

Before implementation of Florida’s Protocol System, interviews confirm that required follow-up activities were uncommon. Thus, any efforts by school districts to require follow-up activities underscore the improvements observed in district professional development systems under the protocol system. However, with few exceptions, there is little evidence that school districts statewide are incorporating a job-embedded approach into their professional development systems.

The first cycle of site reviews under the protocol system showed that:

- School district ratings on follow-up and evaluation were consistently lower than ratings for planning and delivery of professional development;
- Ratings for implementing learning communities were among the lowest ratings for any standard. Although some schools have created structures for learning communities (e.g., joint planning times), few teachers or schools consistently implement learning communities; and
- Continued efforts need to be concentrated on the quality of follow-up and evaluation of professional development in many school districts.

Initial data from the second cycle of site reviews show that, although improvements were noted, follow-up and evaluation remain among the lowest average ratings.

Staff from one regional educational consortium recommended that the most important way the state could improve professional development is to change the “mindset” that professional development ends with training. The consortium emphasized that “less training and more follow-up” should be the state’s priority.

6 Progress in Evaluation of Professional Development Varies Significantly by District

In his 1997 report, Dr. Joyce found virtually no instances in which the transfer of professional development skills and knowledge were being studied. He consequently observed that school districts lacked information to evaluate the effectiveness of inservice offerings and, accordingly, were unable to modify their programs.

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127 NSDC Standards, supra note 28.
128 See supra note 37 (“peer coaching”).
129 See supra notes 38 & 70 (“action research”).
130 See supra note 39 (“study groups”).
133 Joyce & Byrne, supra note 46, at 21.
School districts were generally rated lower under Florida’s Protocol System for evaluation of professional development than any of the other three strands (planning, delivery, and follow-up). Data analysis from the first cycle of site reviews found that school district ratings for evaluation standards varied more from district to district than for other standards.134

### Protocol Evaluation Questions
1. Did teachers participate in and complete the planned professional development?
2. Did teachers use the skills and techniques learned when back in the classroom?
3. What changes or improvements in students resulted from the new approaches?
4. Were the assessments or measures used to verify the changes appropriate?

**SOURCE:** Florida Department of Education (2006).135

Site reviews also found that “[c]onsiderable variation was noted in the extent to which teachers and administrators are determining whether teachers actually participated in the planned professional development listed on [individual professional development plans (IPDPs)] and if those skills were then used in classrooms.”136 Staff interviewed for this report from schools districts and regional educational consortia identified similar results. School districts consistently confirmed that IPDPs were prepared for teachers as required, but few placed emphasis on the district’s use of IPDPs.

Findings from site reviews under the protocol system describe that some schools conduct formal reviews of IPDPs at the end of the school year as part of teacher appraisal reviews and planning for the next year. In other schools, the IPDP review is “perfunctory or only a paperwork process in which teachers complete the form that is turned in and signed by an administrator.”137

Interviews for this report were consistent with findings from the protocol system reviews. One school district requires its school principals to meet with each teacher at the end of the school year for an “appraisal conference,” at which the teacher’s completion of inservice activities listed in the IPDP is examined and next steps are identified for the following school year. In addition, the school district encourages, but does not require, school principals to conduct a midyear conference with teachers. Other school districts interviewed deemphasized IPDPs when describing their professional development systems.

First-cycle data from the site reviews also showed that most teachers are not aware of “action research”138 and few teachers have conducted it.139 Initial data from the second-cycle reviews demonstrated that school districts continue to need improvement in action research.140

Finally, several school district staff interviewed for this report explained that their districts conducted evaluations of their professional development offerings. As the staff described the evaluations, however, it was revealed that the districts most typically conducted surveys of teachers who attended inservice workshops. One rural school district described that it evaluates inservice training by examining teacher participation rates (i.e., attendance) and the hand-written evaluations submitted by teachers at the end of a training workshop. School districts did not generally report using information from student achievement data and teacher performance appraisals to evaluate the effectiveness of workshops (or modify workshops based on the results of the evaluations).

### 7 Rural School Districts Face Challenges in Evaluating Inservice Needs

School districts in rural communities have difficulty analyzing student achievement data, which consequently causes challenges in assessing professional development needs and evaluating the effectiveness of professional development offerings based on data. The common reasons cited for these difficulties were limited information technology resources and insufficient educational assessment staff. In many rural communities, regional educational consortia augment a school district’s capabilities by assisting with analysis of student achievement data. However, in several school districts, the assistance available from a regional

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136 Protocol System First-Cycle Report, supra note 74, at 32.
137 Id.
138 See supra notes 38 & 70 ("action research").
139 Protocol System First-Cycle Report, supra note 74, at 37.
educational consortium was inadequate to overcome the limitations on the district’s resources and staffing.

8 Teachers are Allotted Limited Work Time for Job-Embedded Professional Development

Most school districts interviewed dedicate two or four days per school year for professional development, although one school district interviewed allotted one day. In some school districts, for example, two days are set aside for district-wide professional development offerings, while two additional days are reserved for school-based inservice activities. Several school districts provide staff training during “early release” days in which students leave campus two or three hours earlier than the regular school day. In addition to inservice days, many school districts provide teacher planning days during which teachers may participate in professional development or engage in individual lesson planning.

Several school districts arrange for substitute teachers to cover classes while teachers participate in training during the school day. One regional educational consortium recommended that school districts increase the use substitutes to allow more teachers to attend professional development during their work schedules.

Many school districts expect teachers to complete inservice activities after school or on weekends, holidays, or during summer recesses. For professional development attended outside of the workday, many school districts pay teachers a stipend as compensation for their time (e.g., $20 per hour), although some districts provided no stipends or provided stipends only for mandatory district-wide training sessions.

Several school districts have begun to embrace job-embedded professional development. However, no staff interviewed said that their school districts dedicate weekly time for teachers to engage in renewal and collaborative activities. Dr. Joyce recommended that at least two hours per week be allotted for professional development. The NSDC Standards for Staff Development suggest that 25 percent of a teacher’s work time be used for professional learning and collaboration with colleagues.142

Staff of one regional educational consortium recommended that school districts adopt academic calendars that include a “professional development week,” perhaps before the school year begins but not conflicting with preservice schedules.

For comparison, students from Singapore, Finland, and Japan rank among the highest internationally for achievement in mathematics, science, and reading.143 In Singapore, teachers are provided 100 hours of training per year.144 In Finland, one afternoon per week is set aside for teacher training.145 In The Economist, one educator observed that “when a brilliant American teacher retires, almost all of the lesson plans and practices that she has developed also retire. When a Japanese teacher retires, she leaves a legacy.”146

9 Protocol System Needs Increased Emphasis on New Instructional Strategies

In his report on Florida’s professional development systems, Dr. Joyce observed that, in 1997, very few professional development offerings expanded the content knowledge and instructional skills of most teachers. He explained that most offerings were provided at the introductory (“awareness”) level and generally taught generic instructional practices.147

The NSDC Standards for Staff Development relating to the content of professional development emphasize that inservice activities should deepen teachers’ understanding of their subject areas and allow them to learn new instructional approaches and assessment strategies.148

142 NSDC Standards, supra note 28.
145 Id.
146 Id.
147 Joyce & Byrne, supra note 46, at 20 & 22.
148 NSDC Standards, supra note 29, at 11.

148 Joyce & Byrne, supra note 46, at 56-57.
Review of the 66 protocol standards and technical reports detailing findings made under Florida's Protocol System did not reveal that the current system specifically measures the extent to which professional development offerings include new instructional strategies beyond the existing knowledge and skills of teachers attending the training.

The protocol system's content standards 1.1.5 (faculty level), 2.1.6 (school level), and 3.1.3 (district level) assess the extent to which professional development offerings focus on all eight of the categories listed in the School Community Professional Development Act. Among the eight statutory categories, one includes “[i]dentification and use of enhanced and differentiated instructional strategies that emphasize rigor, relevance, and reading in the content areas.” The protocol system assesses whether inservice training addresses this category collectively with the remaining seven categories.

In the interviews conducted for this report, school district and regional educational consortia staff were not specifically asked whether their inservice offerings included new instructional strategies beyond the existing knowledge and skills of most teachers. However, one urban school district designs separate inservice offerings for new teachers and experienced teachers. Further, the school district provides professional development offerings at three levels:

- **Awareness.** Introductory level that provides basic information on instructional practices, programs, or terminology.

- **Teaching and Learning.** In-depth training that encourages participants to apply new knowledge, skills, and tools in the classroom to improve student performance.

- **Building Capacity for Teaching and Learning.** Advanced training for curriculum support specialists, teacher leaders, instructional coaches, and instructional support personnel to assist teachers in applying new instructional practices.

The protocol system does not specifically measure the extent to which professional development offerings include new instructional strategies. Thus, site reviews currently provide policymakers with limited information to monitor whether inservice offerings include instructional techniques within or outside the typical range of curricular and instructional strategies possessed by most teachers.

## Protocol Standards Do Not Differentiate Among Grade Levels

In Dr. Joyce’s 1997 report of Florida’s professional development systems, he observed that there were “substantial differences in activity between teachers in elementary schools and those in middle and high schools.” He described that elementary teachers are more actively involved in professional development than teachers in middle or high schools. In fact, Dr. Joyce explained that elementary teachers in lower grades participate in professional development with greater frequency than teachers in the upper elementary grades. In addition, Dr. Joyce found that few professional development offerings were directed toward middle and high school teachers and fewer addressed content in their curriculum areas.

School district staff interviewed for this report echoed Dr. Joyce’s findings. They stated that teachers in lower grades, especially in elementary schools, have begun to make cultural changes and are beginning to embrace professional development as an integral part of school improvement. In the interviews, school district staff described that teachers in later grades, especially in high schools, have engaged professional development with much less rigor and have maintained the historical staff culture of teachers working in virtual isolation.

Florida’s Protocol System does not evaluate differences in participation among elementary, middle, and high school teachers. As a consequence, policymakers do not have enough information to discern differences in professional development experiences.

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149 See supra text accompanying note 10 (listing of eight categories).
151 Section 1012.98(4)(b)3, Florida Statutes (2007).
152 Joyce & Byrne, supra note 46, at 33-34.
153 Id. at 34.
154 Id. at 34.
155 Id. at 22.
among the elementary, middle, and high-school grade levels.

11 Concerns Exist Regarding the Merger of Teacher Training Funds

In 1999, the Legislature appropriated $34 million for teacher training. A school district’s allocation was conditioned on DOE’s approval of the district’s professional development system and a requirement that school principals establish and maintain an individual professional development plan (IPDP) for each instructional employee. From 2000 through 2004, the Legislature earmarked an annual appropriation of $36 million for teacher training. In 2005, the Legislature reduced the appropriation to $18 million. Finally, in 2006, the Legislature eliminated the line-item appropriation for teacher training. However, interviews with legislative appropriations staff reveal that the Legislature increased the base student allocation in funding for the Florida Education Finance Program (FEP) while eliminating line-item funding for teacher training, thereby consolidating the training funds into the base school funding. School districts, consequently, are annually provided funding for teacher training as part of the base student allocation but are no longer required to expend a specified amount on teacher training.

Staff development directors interviewed for this report consistently expressed concerns about the elimination of funding earmarked specifically for teacher training. The directors from most school districts reported that their school boards had generally maintained their level of funding but related that professional development systems in other districts experienced budget reductions. One staff development director characterized the loss of funding to some professional development systems as having been “cut to the bone.” Staff development directors uniformly voiced apprehension about the need to compete for funding within the school district against other administrative divisions and district priorities.

This report was limited to interviews of staff development directors and did not include school board members, superintendents, finance officers, or other school district staff who may favor the budget flexibility of including funding for teacher training within the base student allocation.

12 Districts Shared Ideas to Improve the Professional Development System

Committee staff gave each individual interviewed for this report an opportunity to share any ideas for potential improvements to the professional development system in Florida. Most of those interviewed shared their insights for possible improvements.

Expenditure Reporting. In Florida’s Protocol System, two standards—2.4.5 (school level) and 3.4.6 (district level)—require schools and school districts to document their total expenditures for professional development by category for each of the eight categories listed in the School Community Professional Development Act. Site reviews found that some schools and school districts have implemented systems to document expenditures according to these eight categories, while others have not. Some schools and school districts maintain hand-calculated records.

In interviews conducted for this report, staff from most school districts expressed frustration that the protocol system requires reporting of professional development expenditures according to the eight categories, but that the state’s accounting system—the Florida Accounting Information Resource (FLAIR)—does not track expenditures in this manner.

School district staff shared various ideas for addressing this issue. Several school districts suggested that FLAIR be modified to track expenditures according to the eight professional development categories. Another school district recommended that a new statewide system be

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161 See supra text accompanying note 10 (listing of eight categories).
162 Section 1012.98(4)(b)3., Florida Statutes (2007).
163 Section 215.93(1)(b), Florida Statutes (2007).
developed specifically for tracking inservice data. Other school districts questioned whether it was even necessary for expenditure data to be reported by category.

As previously discussed in the background of this report, a 2005 report by the former Council for Education Policy Research and Improvement (CEPRI) recommended that DOE, in collaboration with school districts, develop a revenue and expenditure reporting system that clearly delineates funds allocated to inservice training and tracks the expenditure of those funds.164

**Summer Inservice Institutes.** One school district recommended that the Legislature reestablish the “summer inservice institutes.” Under a former legislative initiative, inservice training institutes were typically offered during the summer. The institutes annually provided at least 30 hours of rigorous, intensive inservice training for school district instructional personnel on consecutive days (except weekends and district holidays) at a time other than the regular school year.165 In 1998, legislative authority for inservice training institutes was repealed.166 Many school districts interviewed described that they offer summer inservice training, typically for one or two weeks. However, several school districts expressed that, due to funding limitations, they had reduced (or were in the process of reducing) their summer inservice offerings.

**Sharing Best Practices.** Staff from one school district recommended that the state establish a system to facilitate the exchange of professional development best practices across school districts. The school district staff suggested that this process for sharing best practices be coordinated by DOE or the Florida Association of Staff Development.167

**Mentors for New Teachers.** The professional development systems in many school districts include specialized training for new teachers. Staff from one school district suggested that, statewide, each school should be provided with skilled mentors168 for the induction of new teachers, particularly those with alternative certification.169 The school district staff recommended that high standards should be established for selecting and training mentors and that mentors should be permitted to promote only research-based instructional strategies.

### POLICY OPTIONS

Based on the foregoing findings, the Legislature may wish to consider the following policy options:

- Monitor DOE’s continued use of the *Florida Professional Development System Evaluation Protocol* as a strategy for observing improvements in school district professional development systems;
- Consider proposals that increase the use of individual professional development plans (IPDPs) as a meaningful tool to assist teachers in selecting inservice activities based on their instructional needs and for school principals to monitor participation in those activities;
- Monitor school districts for increases in teacher participation in follow-up activities after training in order to ensure transfer of knowledge to the classroom;
- Monitor school districts for use of student achievement data to evaluate their inservice training and modify the training based on the data;
- Provide assistance to rural school districts that experience challenges in analyzing student achievement data and evaluating their professional development needs;

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164 CEPRI, supra note 111, at 13.
168 See supra note 36 (“mentoring”).
Encourage or require school districts to adopt academic calendars and work schedules for teachers that provide adequate time for job-embedded professional development;

Encourage DOE to revise its protocol standards to:

- Emphasize the extent to which a school district’s inservice training expands the content knowledge and instructional techniques of most teachers, offering a range of training at introductory, intermediate, and advanced levels; and
- Reflect differences of teacher participation in professional development at the elementary, middle, and high school levels;

Monitor the expenditure of school district funding for professional development activities to ensure that continued support exists for programs based on traditional funding levels;

Determine whether statewide reporting of inservice expenditures by category is needed. If needed, consider changes to FLAIR or alternate methods to assist school districts in collecting the information. If not, consider revisions to the protocol standards; and

Consider the policy options suggested by school districts and regional educational consortia, including reestablishing inservice training institutes during the summer, facilitating the sharing of best practices across school districts, and assigning mentors in every school for new teachers.

Finally, the findings of this report reflect that school districts have made significant progress under Florida’s Protocol System and have made great improvements since Dr. Bruce Joyce’s 1997 study. The Legislature may also wish to consider, after DOE completes its second cycle of site reviews, contracting for an in-depth study of Florida’s inservice professional development programs by a national expert in order to identify areas for further refinement.