

**Program Income Conference Call**  
**Playback Instructions**  
**October 6, 2011 – 2:30 PM**

**Conference Date:** 10/6/2011  
**Conference Time:** 2:15 PM EST  
**Playback ID:** 111028279  
**Conference Topic:** Program Income  
**Leader:** Eileen Amy  
**Archived through:** 11/5/2011

To listen to your conference playback via the Internet or over the phone, refer to the following instructions:

**Playback via the Internet**

1. Click on the link below or paste the entire URL into your browser:  
<http://suncom2.governmentconferencing.com/moderator/presentation/Playback?id=26183f46-7aa6-4704-b57f-b006eca0a639.rpm>
2. At the prompt, enter your name and email address.
3. Click "Submit". The playback will begin.

**Playback by Phone**

1. To access the conference specified above, dial the phone number shown below according to your locale.  
  
US/Canada - 888-899-7904  
International/Local - 706-679-5560
2. At the prompt, enter the Playback ID shown above followed by the pound sign (#).
3. The playback will begin.

The following keypad commands are available during the conference playback:

- 3 Fast forward 30 seconds
- 7 Rewind 30 seconds
- # Pause/Resume playback
- \* Exit playback